



AFRICAN SUNSHINE SAFARIS - TERMS & CONDITIONS

PAYMENTS

- ☐ A 25% non-refundable deposit is required to secure all services.
- ☐ Balance payment will be due 60 days prior to arrival.
- ☐ In the case of reservations made closer than 60 days prior to travel, the Full Amount will be due to secure all services.
- ☐ If specified, an additional advance reservation deposit may be required.
- ☐ Payment of a deposit or full quoted amount constitutes binding acceptance by the client of the services offered on the terms set out herein.
- ☐ Accepted methods of payment: EFT, International Electronic Transfer (SWIFT) & Credit Card (Visa & Mastercard only)
- ☐ Please note: Payments by credit card will attract a 3.5% 3rd party processing fee.

AMENDMENTS

- ☐ We reserve the right to levy additional charges in the case of amendments or alterations to confirmed bookings.

CANCELLATIONS

- ☐ All cancellations must be in writing.
- ☐ If a booking is cancelled between 60 days and 30 days prior to arrival, a 25% cancellation fee will be charged. (Payments for National Parks bookings are forfeited in full).
- ☐ If a booking is cancelled between 30 days and 14 days prior to arrival, a 50% cancellation fee will be charged. (Payments for National Parks bookings are forfeited in full).
- ☐ In certain instances, some establishments may have more stringent cancellation policies, in which case their cancellation policies will be applicable.
- ☐ If a booking is cancelled 14 days or less prior to arrival, a 100% cancellation fee will be charged.

PRICES

- ☐ Rates/quotes cannot be guaranteed until full payment has been received by African Sunshine Safaris.
- ☐ In some instances, such as car rental, one-way drop-off and/or other charges may apply and are payable directly by the client.
- ☐ All prices are subject to change and availability.
- ☐ If alternative accommodation or services are used, prices may vary accordingly.
- ☐ Unless specifically stated as a CONFIRMATION of reservation, no bookings have yet been made.
- ☐ Price increases resulting from increases in Government taxes or levies, including entrance fees to National Parks, will be passed on to clients.
- ☐ Tour Operator rates are confidential and therefore breakdown of costs will not be possible.

LIABILITY

- ☐ While all reasonable care is taken, and we endeavour to use only properly licensed vehicles, registered guides and approved establishments, all services are undertaken on the basis of our and our suppliers' standard limited liability, terms and conditions.
- ☐ We are acting as agents and do not accept any liability for actions, errors or omissions on the part of any suppliers and/or their staff or any third parties who are governed by their own respective rules and regulations.

INSURANCE

- ☐ Clients are advised to take out their own adequate insurance to cover health, accident, cancellation, loss / damage and/or theft of possessions and curtailment.

VISA REQUIREMENTS

- ☐ Visa requirements and costs thereof have not been considered in the quotation/booking.
- ☐ These need to be clarified directly with the consulates of the countries visited.
- ☐ These requirements vary according to the nationality of the passport held.

DATA MANAGEMENT AND PROTECTION OF PERSONAL INFORMATION

- ☐ Subject to the applicable Laws, including the European General Data Protection Regulation (GDPR) and the South African Protection of Personal Information Act (PoPIA), African Sunshine Safaris is committed to the protection of Guests' personal information and their right to privacy.
- ☐ Personal Guest information collection will only be used, processed and passed on to suppliers for the purpose of fulfilment of the booking requirements and curtailment.
- ☐ African Sunshine Safaris will retain personal guest information only for as long as is legally required in order to comply with its obligations under law.
- ☐ African Sunshine Safaris will not be directly or indirectly liable for any damages suffered by the Guests as a result of transmission of any personal Guest information as a result of any information submitted to African Sunshine Safaris by the Guest electronically.